

Please print and complete this form, then give to your Hospiscare nurse or therapist, or you may post to us anonymously at:

Hospiscare, Dryden Road, Exeter EX2 5JJ

## Complementary therapies

Patient feedback

At Hospiscare we offer massage, reflexology, aromatherapy and Indian head massage. We can also help you to learn how to relax.

We are always trying to improve our service and we would be very grateful if you could take some time to give us feedback.

**1. Did you have complementary therapies before you came into contact with Hospiscare?**

Yes  No

If yes, please let us know which therapies \_\_\_\_\_

**2. Did your Hospiscare nurse give you information about the complementary therapy services that Hospiscare offers?**

Yes  No

Comments \_\_\_\_\_

**3. Why were you referred for complementary therapy?**

Stress/tension relief	<input type="checkbox"/>	To help me relax	<input type="checkbox"/>
To help me feel better	<input type="checkbox"/>	To ease my pain	<input type="checkbox"/>
To ease my symptoms	<input type="checkbox"/>	To help me sleep	<input type="checkbox"/>
To relieve constipation	<input type="checkbox"/>	Other, please specify	_____

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**4. How soon were you contacted after the referral was made?**

Immediately       Fairly soon       Late

**5. Do you think you were given sufficient information about what to expect if you received a complementary therapy treatment?**

Yes       No

If No, please give details \_\_\_\_\_

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**6. Which complementary therapies have you been offered at home?**

Reflexology	<input type="checkbox"/>	Massage	<input type="checkbox"/>	Aromatherapy	<input type="checkbox"/>
Indian head massage	<input type="checkbox"/>	Abdominal massage	<input type="checkbox"/>		
Relaxation techniques	<input type="checkbox"/>	Self massage techniques	<input type="checkbox"/>		

**7. Would you have wanted any other complementary therapies?**

Yes       No

If Yes, please state \_\_\_\_\_

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**8. Which complementary therapies have you received?**

Reflexology	<input type="checkbox"/>	Massage	<input type="checkbox"/>	Aromatherapy	
Indian head massage	<input type="checkbox"/>	Abdominal massage	<input type="checkbox"/>		
Relaxation techniques	<input type="checkbox"/>	Self massage techniques	<input type="checkbox"/>		

**9. What has been the effect of complementary therapy for you?**

- |                         |                          |                     |                          |
|-------------------------|--------------------------|---------------------|--------------------------|
| Relieves stress/tension | <input type="checkbox"/> | Aids relaxation     | <input type="checkbox"/> |
| Makes me feel better    | <input type="checkbox"/> | Eases my pain       | <input type="checkbox"/> |
| Ease my symptoms        | <input type="checkbox"/> | Helps me sleep      | <input type="checkbox"/> |
| Relieves constipation   | <input type="checkbox"/> | Private time for me | <input type="checkbox"/> |
| Therapist listens to me | <input type="checkbox"/> |                     |                          |

Other, please state \_\_\_\_\_

Comments \_\_\_\_\_

**10. Do you find the time given for a complementary therapy treatment is:**

- Too short       About right       Too long

Comments \_\_\_\_\_

**11. Did the therapist explain what you should do after the complementary therapy treatment?**

- Yes       No

Comments \_\_\_\_\_

**12. Was there anything about the complementary therapy treatment that you particularly liked?**

- Yes       No

Comments \_\_\_\_\_

**13. Was there anything about the complementary therapy treatment that you particularly did NOT like?**

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_

**14. Are you satisfied with the frequency of treatments?**

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_

**15. Are you satisfied with the number of treatments you have received?**

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_

**16. Did you find the therapist:**

Helpful  Supportive  Knowledgeable

Other, please state \_\_\_\_\_  
\_\_\_\_\_

Thank you for taking the time to provide feedback to Hospiscare.



**Hospiscare, Dryden Road,  
Exeter EX2 5JJ**  
Telephone: **01392 688000**  
**[www.hospiscare.co.uk](http://www.hospiscare.co.uk)**